

Zachary Geller

Executive Technologist — Strategy & Transformation Principal Lead, RTX

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SUMMARY

Fifteen years spent making technology disappear so the people using it can think. Trained as an architect, now leading executive technology for RTX across North Texas — bridging legacy systems with AI-driven work, and studying what that shift leaves behind in the room. Invisible tech, bold decisions.

EXPERIENCE

RTX

Strategy & Transformation Principal Lead — Executive Technology Support | 2023 — Present | MISSION CONTROL

- Supports digital transformation for RTX leadership — C-suite, military leadership, and global teams across North Texas.
- Specialist in bridging legacy systems with AI-driven innovation for zero-downtime global operations.
- Building the roadmap to grow a larger, highly trusted team — turning an envisioned future into an actionable plan.

RTX (continued)

Executive IT Support, Raytheon Intelligence & Space | 2022 — 2023 | EXECUCARE & THE AGILE ARSENAL

- Invented the “Tech Travel Bag” / Agile Arsenal — a standardized, frictionless hardware kit that eliminated executive “Techxiety,” the measurable pre-briefing panic of failing hardware.
- Delivered executive Azure tenant migration with a 100% success rate; modernized enterprise A/V infrastructure.
- Won the Engineering Innovation Award and 23 service awards for outstanding executive support.

The Board of Pensions (PCUSA)

Senior Service Desk Specialist | 2021 — 2022 | SANCTUARY HALL

- Supported the CEO and C-suite; triaged the Cherwell ticketing queue by severity-versus-scope.
- Designed and led “Techxiety” change-management workshops, cutting adoption resistance for 200+ staff.
- Built the IT “First Day” onboarding program for every new hire.

Central Bucks School District

Building Computer Specialist | 2017 — 2021 | ACADEMY OF 25,000

- Sole tech lead for 1,000+ teachers, students and administrators in Pennsylvania’s 3rd-largest school district.
- Took an entire district virtual in roughly one month during COVID — training nearly every teacher on new tools.
- Rolled out 3,000 laptops a year via Microsoft Intune and Autopilot; supported 25,000 people.

Staples

Mobility & Technology Supervisor / Easy Tech | 2015 — 2017 | EASY TECH BAZAAR

- Drove computer sales growth month-over-month and quarter-over-quarter for two years as Team Lead.
- Brought white-glove service to retail; earned an unprecedented base of repeat customers.

Ralph C. Fey Architects · Carnegie Mellon University

Architectural Intern · B.Arch coursework | 2011 — 2015 | THE DRAFTING TABLE

- Built 3D architectural models, virtual walkthroughs and working blueprints as an intern.
- Studied Architecture (B.Arch) at Carnegie Mellon; designed urban greenhouses for community gardens.

EDUCATION

- Stanford University GSB — Professional Certificate, Innovation & Strategy (2023).
- MIT Professional Certificate — “Digital Transformation in the AI Age” (in progress), spanning Leadership & Vision, Innovation & Design Thinking, Agentic AI, and the HumAIne capstone impact project.

PROJECTS, LEADERSHIP AND INTERESTS

- Built the HumAIne Architecture: a framework linking Purpose, Stakeholders, Work Design and AI to four human outcomes — Agency, Connection, Contribution, Confidence.
- Girls Who Code — teacher and mentor for the next generation of technologists.
- #17 in the world at Magic: The Gathering — strategy and resource management under pressure.

SKILLS AND CERTIFICATIONS

Executive & strategy: Executive digital strategy · Decision velocity · Change management · C-suite support · Technical anthropology · Empowering leadership · Mentorship at scale

AI & transformation: Agentic AI · LLM tool use · AI cost modeling · AI × legacy integration · Vibe coding · Human-centered AI · Digital transformation

Platforms & operations: Microsoft Intune · Autopilot · Azure tenant migration · Endpoint management · ITSM / Cherwell · Enterprise A/V · Zero-downtime operations

Certifications: ITIL v4 · ATD Trainer · HDI · Lenovo Technician · Microsoft Innovative Educator (MIE) · Stanford GSB Innovation & Strategy · MIT Digital Transformation in the AI Age (in progress)