



## ■ RÉSUMÉ · 2026

# Zachary Geller

Executive Technologist — Strategy & Transformation Principal Lead,  
RTX

Fifteen years spent making technology disappear so the people using it can think.  
Trained as an architect, now leading executive technology for RTX across North  
Texas — bridging legacy systems with AI-driven work, and studying what that shift  
leaves behind in the room.

Invisible tech, bold decisions.

McKinney, TX

[linkedin.com/in/zgeller](https://www.linkedin.com/in/zgeller)

[zach.technology](https://zach.technology)

## 15

YEARS ON CONSOLE

## 25,000

PEOPLE SUPPORTED

## 100%

AZURE MIGRATION

## #17

IN THE WORLD, MTG

## ■ WHAT THIS DOCUMENT IS

Four boards, built from the Geller Drawing Set — the same kit as the flyer and deck templates on zach.technology. Board 02 is the timeline, boards 02 and 03 are the roles, board 04 is everything that ran alongside them. A plain black-and-white version of this résumé exists for machines to read; this one is for people.

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Zachary Geller

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September 2026

CONTACT

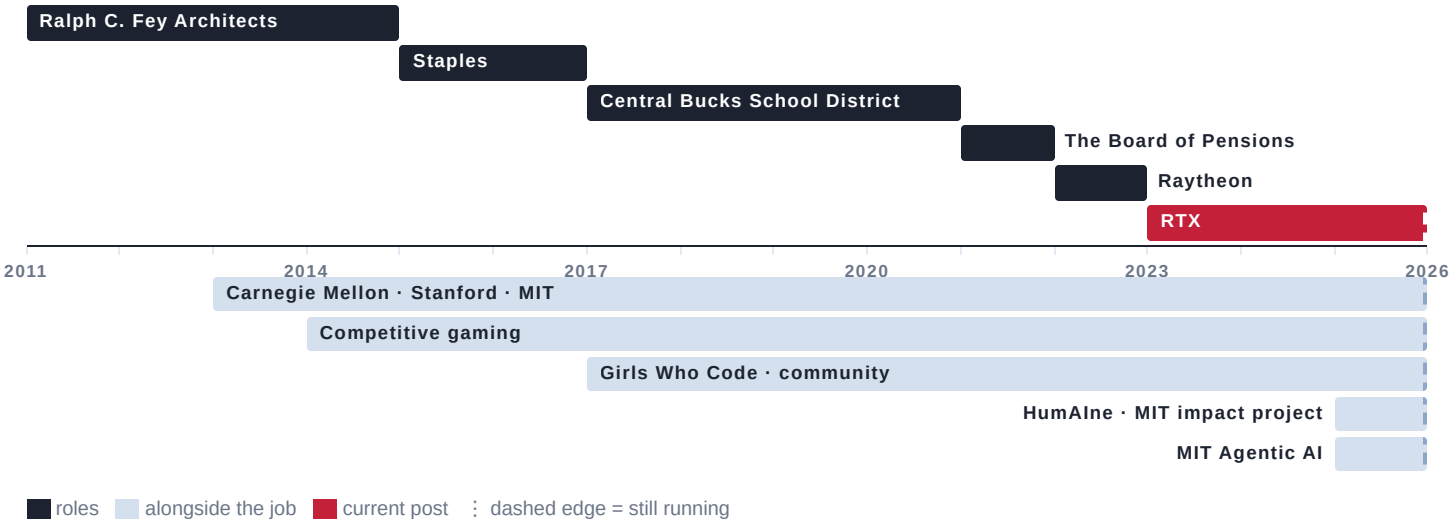
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BOARD

01 of 08

# Fifteen years at a glance

Above the line, the roles. Below it, the education, community and chapters that ran alongside the job.



## Experience

### 01 RTX

2023 — Present

Strategy & Transformation Principal Lead — Executive Technology Support **PROMOTED 2023**

MISSION CONTROL

- Supports digital transformation for RTX leadership — C-suite, military leadership, and global teams across North Texas.
- Chases “decision velocity” — because every minute of technical friction is a minute stolen from solving the world’s hardest security problems.
- Specialist in bridging legacy systems with AI-driven innovation for zero-downtime global operations.
- Evolving as a leader: learned to delegate and empower — “my presence is felt through the excellence of my team’s work.” Mentors across generations, leading through influence and empathy over hierarchy.
- Building the roadmap to grow a larger, highly trusted team — turning an envisioned future into an actionable plan.

FIELD NOTE FROM A PEER

“He translates terrifying technical pain points into plain English. Suddenly, everyone in the room is breathing again.”

**SIGNATURE STRENGTHS** Executive Digital Strategy · Decision Velocity · AI × Legacy Integration · Empowering Leadership · Zero-Downtime Ops

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2022 — 2023

Executive IT Support, Raytheon Intelligence & Space

■ EXECUCARE & THE AGILE ARSENAL

- Invented the “Tech Travel Bag” / Agile Arsenal — a standardized, frictionless hardware kit that eliminated executive “Techxiety,” the measurable pre-briefing panic of failing hardware.
- Reframed executive IT from “the heroes who fix your tech” to “invisible architects who empower you to never need us.”
- Ran a 3-year “Post-Flight Debrief” and “Failed Prototype Cycle” research loop — studying leaders the way a technical anthropologist studies a culture.
- Delivered executive Azure tenant migration with a 100% success rate; modernized enterprise A/V infrastructure.
- Origin story: bypassed red tape to clear out Best Buy and Office Depot so service members returning from deployment could reconnect with their families the moment they landed.
- Won the Engineering Innovation Award and 23 service awards for outstanding executive support.

**SIGNATURE STRENGTHS** The Agile Arsenal · Eliminated “Techxiety” · Azure Migration (100%) · Technical Anthropology · Engineering Innovation Award · Enterprise A/V

## 02 The Board of Pensions (PCUSA)

2021 — 2022

Senior Service Desk Specialist

■ SANCTUARY HALL

- Supported the CEO and C-suite; triaged the Cherwell ticketing queue by severity-versus-scope.
- Designed and led “Techxiety” change-management workshops, cutting adoption resistance for 200+ staff.
- Built the IT “First Day” onboarding program for every new hire.
- Cultural leadership: served on the DEI Leadership Council, led the internal/external Workplace Workstream, and indexed 50+ DEI projects for the CEO’s year-end review.
- Spearheaded weekly “Tech Tips” and quarterly IT newsletters to upskill the whole organization.

**SIGNATURE STRENGTHS** Change Management · C-Suite Support · ITSM / Ticketing · DEI Leadership

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## 03 Central Bucks School District

2017 — 2021

Building Computer Specialist

### ■ ACADEMY OF 25,000

- Sole tech lead for 1,000+ teachers, students and administrators in Pennsylvania's 3rd-largest school district.
- Took an entire district virtual in roughly one month during COVID — training nearly every teacher on new tools.
- Rolled out 3,000 laptops a year via Microsoft Intune and Autopilot; supported 25,000 people.
- Launched a student help desk to teach the next generation of IT problem-solvers.
- His first leadership crucible: a reluctant 7th-grade soccer coach who learned that "leadership is mostly managing emotions." Also sponsored the Magic: The Gathering club and produced school musicals.

**SIGNATURE STRENGTHS** COVID Digital Transformation · Intune & Autopilot · Mentorship at Scale · Endpoint Management

## 04 Staples

2015 — 2017

Mobility & Technology Supervisor / Easy Tech

### ■ EASY TECH BAZAAR

- Drove computer sales growth month-over-month and quarter-over-quarter for two years as Team Lead.
- Elevated team performance through hands-on training and coaching.
- Brought white-glove service to retail; earned an unprecedented base of repeat customers.
- Built lifelong service relationships with elderly customers, matching devices to their actual skill level.

**SIGNATURE STRENGTHS** Consultative Sales · Team Coaching · White-Glove Service

## 05 Ralph C. Fey Architects · Carnegie Mellon University

2011 — 2015

Architectural Intern · B.Arch coursework

### ■ THE DRAFTING TABLE

- Built 3D architectural models, virtual walkthroughs and working blueprints as an intern.
- Studied Architecture (B.Arch) at Carnegie Mellon; designed urban greenhouses for community gardens.
- Collaborated on façade and interior design, and crafted client presentations.
- Learned the founding skill of the whole quest: designing human-centered systems.

**SIGNATURE STRENGTHS** Human-Centered Design · CAD & 3D Rendering · Visual Storytelling

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# Beyond the role

## Education — Carnegie Mellon · Stanford GSB · MIT 2013 — Present

■ THE ACADEMY

- ✓ Carnegie Mellon University — Architecture (B.Arch coursework); where systems thinking began.
- ✓ Stanford University GSB — Professional Certificate, Innovation & Strategy (2023).
- ✓ MIT Professional Certificate — “Digital Transformation in the AI Age” (in progress), spanning Leadership & Vision, Innovation & Design Thinking, Agentic AI, and the HumAIne capstone impact project.
- ✓ Certified: ITIL v4, ATD Trainer, HDI, Lenovo Technician, Microsoft Innovative Educator (MIE).

**SIGNATURE STRENGTHS** Stanford: Innovation & Strategy · MIT: Digital Transformation · Systems Thinking · ITIL v4 · ATD Trainer

## MIT Impact Project — 2025 — Present HumAIne (Group 11, 7 members across 5 countries)

■ PROJECT HUMAINE

- ✓ Co-created HumAIne — “Enhancing Human Potential” — with a seven-person team spanning the US, Mexico, Spain, Colombia and Canada.
- ✓ Built the HumAIne Architecture: a framework linking Purpose, Stakeholders, Work Design and AI to four human outcomes — Agency, Connection, Contribution, Confidence.
- ✓ Cross-cultural leadership: leads a five-country team through trained cultural competence, making norms explicit and choosing informed understanding over stereotypes.
- ✓ Confronts the paradox behind the whole philosophy: digital capability scales faster than organizations can manage the human side of change.

**SIGNATURE STRENGTHS** HumAIne Architecture · Human-Centered AI · Global Collaboration · Impact Design

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## MIT Professional Certificate — Agentic AI (in progress)

2025 — Present

### ■ THE AI FRONTIER

- ✓ Studying agentic AI at MIT — LLMs plus autonomous tool use, and the real economics of AI systems (tokens, linear cost scaling, frontier versus open-source).
- ✓ “Vibe coded” a working dashboard — TechBag IQ — from plain natural language, turning conversation into functional software in minutes.
- ✓ Thesis on the edge: frontier models plus ten years of integration — AI anchored in his own data and deep domain ownership.
- ✓ Now bringing agentic AI into his own executive IT organization.
- ✓ Meta unlock: this résumé and the site it lives on were both built with an AI agent — exactly the kind of technology he now studies and builds with.

**SIGNATURE STRENGTHS** Agentic AI · Vibe Coding · AI Cost Modeling · Future-Building

## Magic: The Gathering — Ranked #17 in the World

The long game

### ■ THE STRATEGIST'S VAULT

- ✓ #17 in the world at Magic: The Gathering — strategy and resource management under pressure.
- ✓ Turns every project into a deck: manage resources, weigh odds, sequence plays, win the long game.
- ✓ Competes at a high level in Overwatch and Marvel Rivals — team composition, role flexibility and split-second target priority, read live against an opponent doing the same.
- ✓ Also found on the golf course and the soccer pitch (Varsity soccer and golf).

**SIGNATURE STRENGTHS** MTG World #17 · High-Level Competitive Overwatch & Marvel Rivals · Strategic Thinking · Resource Management · Grace Under Pressure

## Community & Mentorship

Ongoing

### ■ THE GUILD HALL

- ✓ Girls Who Code — teacher and mentor for the next generation of technologists.
- ✓ Pro-bono IT work and community volunteering.
- ✓ Raised funds for the Matt Tembo Foundation and the Purdue BoilerMake Hackathon.
- ✓ Built an app prototype in 48 hours at a hackathon — because why not.

**SIGNATURE STRENGTHS** Girls Who Code Mentor · Hackathon Builder · Community Leadership

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■ THE TOOLKIT

**EXECUTIVE & STRATEGY**

Executive digital strategy · Decision velocity · Change management · C-suite support · Technical anthropology · Empowering leadership · Mentorship at scale

**AI & TRANSFORMATION**

Agentic AI · LLM tool use · AI cost modeling · AI × legacy integration · Vibe coding · Human-centered AI · Digital transformation

**PLATFORMS & OPERATIONS**

Microsoft Intune · Autopilot · Azure tenant migration · Endpoint management · ITSM / Cherwell · Enterprise A/V · Zero-downtime operations

**DESIGN & CRAFT**

Human-centered design · Systems thinking · CAD & 3D rendering · Visual storytelling · Front-end prototyping

**CERTIFICATIONS**

ITIL v4 · ATD Trainer · HDI · Lenovo Technician · Microsoft Innovative Educator (MIE) · Stanford GSB Innovation & Strategy · MIT Digital Transformation in the AI Age (in progress)

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## ■ THE CLOSING STATEMENT

# The full version of this résumé is a playable space- exploration game — the same content, told as a journey.

Three cuts of this résumé exist and they are generated from one content file, so they cannot disagree with each other: a plain black-and-white one for applicant-tracking systems, a Mission Control one for print, and this one, assembled out of the Geller Drawing Set.

**15**

YEARS ON CONSOLE

**25,000**

PEOPLE SUPPORTED

**100%**

AZURE MIGRATION

**#17**

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McKinney, TX

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